



# STAYING CONNECTED

August 2008

Volume 1, Issue 5

## FALL SEMESTER IS FAST APPROACHING

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Welcome to the August issue of "Staying Connected," a newsletter designed to keep you linked, knowledgeable, and up to date.

Fall semester officially begins on August 23, 2008. Please visit [www.nsu.edu](http://www.nsu.edu) for the latest information.

Beginning August 11, 2008, all full-time students (with

no outstanding balance) who are expecting a financial aid refund will be able to authorize funds on their SpartanCard online. This self-authorization can be done on SpartanShield using the Spartancard authorization link on the Main Menu. This will eliminate (for those students who meet the above criteria) the need to visit the

Student Accounts Office for SpartanCard authorizations. The first two students to use this new feature will each receive a \$50 Barnes and Noble gift card courtesy of the University Bookstore. In addition, the next fifty (50) students to use this feature will each receive \$10 in Spartan Bucks, courtesy of Auxiliary Enterprises.

## FAMILY WEEKEND NOVEMBER 7-9, 2008

We cordially invite you to join us for our annual **NSU Family Weekend**. Three enjoyable, Spartan-filled days have been planned for

students and their families on **November 7-9, 2008**.

Please mark your calendar for these dates. A registration

form will be mailed to you soon.

For additional information, please contact the Office of Student Activities (757) 823-8200.

## FALL SEMESTER 2008 CALENDAR

- ◇ **August 23**—Classes Begin
- ◇ **August 29**—Last Day to Drop a Course and Receive 100% Refund
- ◇ **August 29**—Last Day for Late Registration/Adding Courses or Declaring Audit
- ◇ **September 1**—Labor Day Holiday (No Classes)
- ◇ **September 4**—Last Day to Drop a Course and Receive a 50% Refund
- ◇ **September 19**—Last Day to Apply for December 2008 Graduation
- ◇ **October 6–11** Mid-Semester Advisory Examination Period
- ◇ **October 17**—Last Day to Drop a Course
- ◇ **October 27–January 9**— Spring 2009 Registration
- ◇ **November 26**—Reading Day
- ◇ **November 27–30** Thanksgiving Break
- ◇ **December 1**—Classes Resume
- ◇ **December 5**—Classes End (Last Day to Withdraw From the University)
- ◇ **December 6–12** Final Exams

### Class Cancellation Dates

- \* **July 31**
- \* **August 22**
- \* **August 29**

## PAYMENT OPTIONS

The University offers several options for paying tuition, fees, room and meal costs.

**OPTION 1**— Pay balances at the Cashier's Office (Cash, Personal Check, Money Order, VISA, MasterCard, Discover Card or SpartanCard) or via SpartanShield E-Commerce or calling the Cashier at 757-823-8542

(VISA, MasterCard, or Discover Card). If mailing payments, please allow one week for delivery. The mailing address is as follows:

Cashier's Office  
Norfolk State University  
700 Park Avenue  
Norfolk, VA 23504

**OPTION 2**—Pay with a com-

bination of financial aid grants and Ford Direct Loans, Parent Plus Loans, alternative/private loans and cash.

**OPTION 3**—Pay monthly through a TuitionPay monthly payment plan.

BY PHONE—1-800-635-0120

BY INTERNET—[www.tuitionpay.com](http://www.tuitionpay.com)

## SPECIAL PAYMENT ARRANGEMENTS

Special payment arrangements can be made for students receiving tuition and fee assistance from non-University sources (third party sponsorships and scholarships). In such cases, the outside agency must make the payment directly to NSU within 30 days of the billing date.

In order to receive the spe-

cial arrangements, the student must bring or send a letter of authorization from the granting agency to the Office of Student Accounts, H.B. Wilson Hall, Suite 130, prior to or at the time of registration.

Non-University scholarships are not credited toward tuition, fees, and room and board charges until

funds are received; however, these awards may be counted as expected financial aid when establishing a payment plan and included in the total amount of aid that will be used toward payment of University expenses. A copy of scholarship notifications should be sent to the Financial Aid Office at NSU.

## FINANCIAL AID QUESTIONS AND ANSWERS

**Why is it mandatory to complete the FAFSA each year?** The FAFSA must be completed annually because crucial information such as household and income may change, affecting the student's eligibility for certain types and amounts of financial aid.

**Why am I (and my parents) being asked to submit additional information?** Once the University has electronically received the FAFSA information from

the U.S. Department of Education, it may be necessary to confirm information.

**Who decides how much money I can receive?**

The institution's financial aid administrator makes the determination based on your FAFSA data and institutional eligibility. A formula is used to ensure that the total award does not exceed maximum limits.

### Contact Information

757-823-8381  
1-800-365-5517

### Voice Response System

757-823-2501

### Fax

757-823-9059

### Counselors/Financial Aid

**Last Names A-L**  
dlblount@nsu.edu  
**Last Names M-Z**  
pmouser@nsu.edu

## WHAT TYPES OF LOANS ARE AVAILABLE?

**William D. Ford Direct Subsidized Loans** are awarded to eligible students who are enrolled at least half-time in a degree-seeking program and demonstrate financial need. Each classification has a maximum award amount per academic year. This loan requires repayment and the interest is deferred while the student is enrolled.

**William D. Ford Direct Unsubsidized Loans** are awarded to eligible students who are enrolled at least half-time in a degree-seeking program. Dependent students can qualify for this additional loan if the parent/guardian is denied for a PLUS Loan and verification of the denial provided to the Financial Aid Office. Each classification has a

maximum award amount per academic year. These loans require repayment and interest accrues while the student is enrolled.

**Federal Perkins Loans** are awarded at 5% interest to students who are enrolled at least half-time in a degree-seeking program and demonstrate financial need.

**Financial aid eligibility processing cannot be continued until all documents required for verification have been received. Most documents can be faxed to the Financial Aid Office at 757**

## 2008 SPARTAN FOOTBALL SCHEDULE

### August

8— Virginia State—Home—6 p.m.

### September

6—at Kentucky—TBA

13—N.C. A & T—Home—4 p.m.

20—at William & Mary—7 p.m.

27—at Bethune Cookman—p.m.

### October

11—at S.C. State— 1:30 p.m.

18—at Hampton—1 p.m.

25—Florida A & M—Home—

1 p.m.—**Homecoming**

### November

1—at Howard— 1 p.m.

8—Morgan State—Home -

1 p.m. (**Family Weekend**)

15—Delaware State—Home-

1 p.m.

22—at Winston Salem State—

1:30 p.m.

For more information, call the NSU Ticket Office at 757-823-9009 or log onto [www.nsuspartans.com](http://www.nsuspartans.com)

**NSU**

Customer Care Center  
 700 Park Avenue  
 Norfolk, Virginia 23504  
 Phone: 757-823-8673  
 E-mail:  
 mdmarable@nsu.edu

Thank you for visiting our Customer Care webpage. We hope that you have enjoyed this issue of “Staying Connected,” a newsletter designed just for you. Be sure to let us know of articles you would like to see in upcoming issues. Please mark your calendar for our September issue.

Our goal is to provide you with the ultimate customer care experience. Please know that as our partner in education, you are valued, appreciated, and important to us. May we help you?

Let’s stay connected!

We want to exceed  
 your expectations!

**CAMPUS DIRECTORY  
 757 AREA CODE**

**ACADEMIC SCHOOLS**

**Business**— 823-8920  
**Education**— 823-8701  
**Liberal Arts**—823-8118  
**Science & Technology**—823-8180  
**Social Work**—823-8668

**ADMIN. SERVICES**

**Admissions**—823-8396  
**Bookstore**—823-2037  
**Career Services**—823-8462  
**Cashier’s Office**—823-8462  
**Counseling Center**—823-8542

**Disability Svcs.**—823-2014  
**Financial Aid**—823-8381  
**First Year Experience**—823-8507  
**Graduate Studies**—823-8015  
**Judicial Affairs**—823-8222  
**Library**—823-8873  
**Post Office**—823-8332  
**Housing**—823-8407  
**Student Accounts**—823-8381  
**Student Center**—823-8200  
**University Police**—823-8102  
**Veteran Affairs**—823-2586